Access Control for Holiday Accommodation

Overcoming your on-site challenges

Your Challenge	Our Solutions	Your Benefits
Guests arrive at all hours and want fast, efficient, sometimes independent entry processes.	• Temporary access credentials like keypad PIN codes & smartphone credentials that can be issued to guests in advance and are valid only for the period of the guests' stay.	Improved convenience for your guests, with flexibility of when to check-in and check-out. Plus, lower administration and staffing costs with no need for large reception teams.
Constant costs associated with replacing lost physical cards or keys, plus the risk of security breaches.	• Non-physical credentials such as biometric fingerprint scanners, Mobile-PASS smartphone credentials, and PIN codes that you can change after every stay.	Reduced costs for replacing lost cards or keys, and better security with no risk of intruders using physical credentials illicitly.
Lots of different rooms or units across your site, with a need to coordinate the access control.	• A centralised, web-based solution like ATRIUM enables control of up to 500 doors and 10,000 concurrent users. And with port forwarding technology, admins can log in and manage doors and users from any internet-connected device.	Simplified admin for site managers and receptionists. Easier scalability, with adding new users or credentials taking seconds in the web browser. Better oversight of the whole site.
Cleaners and maintenance staff need to access rooms outside normal guest hours.	• In ATRIUM, users are assigned specific time zone schedules, so permanent or temporary staff members can only enter rooms at specified times.	Better operational efficiency for your staff, plus better guarantees of privacy for your guests. Fully recorded audit trails of who enters what rooms and when, for record-keeping and investigation purposes.
Unauthorised access to guest-only areas such as a spa, gym, or rooftop bar.	• Use ATRIUM to define different private areas and who can enter them (and at what time).	Protects high-value amenities from non-guest access, as well as improving security for guests. Creates exclusive spaces for guest-only use, ensuring a better stay experience and improved brand reputation.
Desire for touch-free, hygienic physical environments, particularly in the post-pandemic era.	• Mobile-PASS smartphone credentials with no need to carry cards or tags. • Wave-to-open infrared exit buttons and sensors combined with automatic doors, ensuring a fully touch-free system.	High-tech perception giving guests the impression of a well-serviced, modern site. Better accessibility for guests in wheelchairs or with reduced physical mobility.

Need to keep disruption to a minimum for any building improvement works to reduce impact on business operations and guest experience.	• 2 doors supported by every ATRIUM controller means installations are quicker and less disruptive. • The modular nature of ATRIUM enables phased installations, rolled out across a building over time.	The initial installation is quicker, cheaper and has less impact on BAU operations. There's minimised downtime so security on your site isn't compromised.
High security levels for back-of-house areas and storage rooms which could contain high-value goods.	• AES encryption from end to end in ATRIUM access control means credentials cannot be cloned and misused. • Add ievo biometric fingerprint scanners for even higher security.	Better-protected assets, including those belonging to you and those in storage on behalf of your guests. Improved audit logging for record-keeping and investigation purposes.
Guest flow management during peak times for checking in and out.	• DIGIWAY automatic doors keep people moving smoothly and efficiently through your buildings. • Quick issuing of credentials and rapid reader scanning ensures time is not wasted at check-in and queuing is kept to a minimum.	Faster and smoother guest entry improves the overall stay experience and gives a great first impression.
Need to demonstrate clear audit trails for regulatory compliance and insurance purposes.	• ATRIUM delivers detailed event logs, with centralised reporting that can be automatically emailed to admins either on a regular schedule or as a one-off.	Better risk management for the whole site, as well as clear and simple audit trails for record-keeping. Demonstrates your professionalism and that you take data and safety seriously.
Energy loss from entrance doors being opened frequently – particularly in hotel lobbies.	• DIGIWAY door operators combined with our intelligent sensors to automatically re-close doors, leaving them open for the minimum time required for guests to enter/exit.	Reduced costs for heating or cooling the lobby area, as well as saving energy and improving your site's sustainability credentials.

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